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Appendices for MH/DD/SAS Community Systems Progress Indicators

Report for Fourth Quarter SFY 2006-2007
April 1 – June 30, 2007

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Division of Mental Health, Developmental Disabilities, and Substance Abuse Services

September 6, 2007



The following Appendices are a companion piece to the *Community Systems Progress Indicators Report*, both of which are available on the Division's website at: <http://www.ncdhhs.gov/mhddsas/statspublications/reports>. Appendix A lists the LME abbreviations used in the Report and their corresponding member counties. Appendix B provides the population density of each county used to determine the Urban/ Mixed/ and Rural groupings, as referenced in the Report. Appendix C contains the tables with the statistics for each LME on the nine Progress Indicators addressed in the Report. Appendix D provides a summary sheet for each local system to use in comparing its performance to statewide averages and to other LMEs that are similar in population density. The formulas used for calculating each indicator are found in Appendix E.

APPENDIX B: Population Density* for LMEs and Their Member Counties by Groupings					
Group Designation					
Urban**		Mixed**		Rural**	
Catawba	354	A-C-R		Albemarle	
Cumberland	463	Alamance	303	Camden	28
Durham	768	Caswell	55	Chowan	84
Guilford	647	Rockingham	162	Currituck	69
Mecklenburg	1,318	CenterPoint		Dare	78
Pitt	205	Davie	131	Pasquotank	153
Pathways		Forsyth	747	Perquimans	45
Cleveland	207	Stokes	98	E-N	
Gaston	533	Crossroads		Edgecombe	110
Lincoln	213	Iredell	213	Nash	161
Wake	752	Surry	132	Five County	
		Yadkin	108	Franklin	96
		Eastpointe		Granville	91
		Duplin	59	Halifax	79
		Lenoir	149	Vance	169
		Sampson	63	Warren	46
		Wayne	205	Footthills	
		OPC		Alexander	129
		Chatham	72	Burke	175
		Orange	295	Caldwell	164
		Person	90	McDowell	95
		Piedmont		Johnston	154
		Cabarrus	359	Neuse	
		Davidson	266	Craven	131
		Rowan	254	Jones	21
		Stanly	147	Pamlico	38
		Union	194	New River	
		SEC		Alleghany	45
		Brunswick	85	Ashe	57
		New Hanover	805	Avery	69
		Pender	47	Watauga	136
		WHighlands		Wilkes	86
		Buncombe	314	O-C	
		Henderson	238	Carteret	111
		Madison	43	Onslow	196
		Mitchell	70	R-C	
		Polk	77	Bertie	28
		Rutherford	111	Gates	30
		Transylvania	77	Hertford	63
		Yancey	56	Northampton	41
				Sandhills	
				Anson	47
				Harnett	152
				Hoke	86
				Lee	190
				Montgomery	54
				Moore	107
				Randolph	165
				Richmond	98
				SER	
				Bladen	36
				Columbus	58
				Robeson	129
				Scotland	112
				SMountain	
				Cherokee	53
				Clay	40
				Graham	27
				Haywood	97
				Jackson	67
				Macon	57
				Swain	24
				Tideland	
				Beaufort	54
				Hyde	9
				Martin	55
				Tyrrell	10
				Washington	39
				Wilson-Greene	
				Greene	71
				Wilson	198

* From N.C. Rural Economic Development Center's Rural Data Bank <http://www.ncruralcenter.org/databank/> based on 2000 Census of Population.

** Urban counties have an average of 200 or more persons living per square mile of land area. The Mixed group contains multi-county LMEs with at least one member county meeting the definition of urban. Rural counties contain fewer than 200 persons per square mile.

Appendix C

INDICATOR 1: Identification of Individuals In Need of Service (Adults)								
LME	Adult MH			Adult DD			Adult SA	
	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Percent of Population in Need Served
Catawba	6,164	2,486	40%	902	303	34%	9,109	10%
Cumberland	12,079	5,111	42%	1,767	490	28%	17,849	8%
Durham	10,054	3,748	37%	1,471	583	40%	14,858	10%
Guilford	18,427	6,609	36%	2,696	1,011	38%	27,231	7%
Mecklenburg	32,871	6,343	19%	4,809	1,514	31%	48,577	6%
Pathways	14,939	9,789	66%	2,185	1,140	52%	22,076	12%
Pitt	5,997	1,675	28%	877	327	37%	8,862	9%
Wake	31,255	7,661	25%	4,572	1,140	25%	46,188	6%
URBAN SUBTOTAL	131,785	43,422	33%	19,280	6,508	34%	194,749	8%
A-C-R	10,631	4,475	42%	1,555	579	37%	15,710	8%
CenterPoint	17,049	6,353	37%	2,494	927	37%	25,195	10%
Crossroads	10,397	4,335	42%	1,521	481	32%	15,365	6%
Eastpointe	11,790	4,884	41%	1,725	827	48%	17,423	6%
OPC	9,316	2,491	27%	1,363	540	40%	13,767	8%
Piedmont*								
SEC	13,967	5,079	36%	2,043	621	30%	20,641	10%
WHighlands	20,765	9,941	48%	3,038	1,296	43%	30,686	10%
MIXED SUBTOTAL	93,916	37,558	40%	13,739	5,271	38%	138,786	9%
Albemarle	5,676	2,403	42%	830	299	36%	8,387	10%
E-N	5,896	2,134	36%	863	350	41%	8,713	7%
Five County	9,388	5,090	54%	1,373	588	43%	13,874	9%
Foothills	10,324	4,312	42%	1,510	493	33%	15,257	8%
Johnston	5,979	2,971	50%	875	188	21%	8,836	10%
Neuse	4,859	1,598	33%	711	314	44%	7,180	6%
New River	7,220	3,751	52%	1,056	443	42%	10,670	12%
O-C	9,219	2,377	26%	1,349	372	28%	13,624	6%
R-C	3,196	1,902	60%	468	304	65%	4,723	9%
Sandhills	21,239	7,672	36%	3,107	949	31%	31,386	7%
SER	10,087	5,654	56%	1,476	812	55%	14,907	11%
SMountain	8,034	2,723	34%	1,175	370	31%	11,872	5%
Tideland	3,944	1,881	48%	577	287	50%	5,828	6%
W-G	3,974	1,532	39%	581	265	46%	5,872	7%
RURAL SUBTOTAL	109,035	46,000	42%	15,951	6,034	38%	161,130	8%
STATEWIDE	334,736	126,980	38%	48,971	17,813	36%	494,665	8%

SOURCE: Medicaid and State Service Claims Data. April 1, 2006 to March 31, 2007.

* Data on service claims for Piedmont are not available for this report.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

INDICATOR 1: Identification of Individuals In Need of Service (Children/Adolescents)								
LME	Child/Adolescent MH			Child/Adolescent DD			Adolescent SA	
	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Percent of Population in Need Served
Catawba	3,727	1,712	46%	997	123	12%	907	12%
Cumberland	8,221	3,214	39%	2,199	343	16%	2,028	6%
Durham	5,763	3,166	55%	1,542	355	23%	1,329	10%
Guilford	10,891	3,658	34%	2,913	461	16%	2,705	4%
Mecklenburg	20,825	5,385	26%	5,571	815	15%	4,926	5%
Pathways	8,858	4,251	48%	2,369	703	30%	2,200	9%
Pitt	3,428	2,427	71%	917	314	34%	839	13%
Wake	20,114	5,750	29%	5,381	775	14%	4,819	5%
URBAN SUBTOTAL	81,827	29,563	36%	21,889	3,889	18%	19,752	6%
A-C-R	6,069	2,004	33%	1,621	204	13%	1,487	9%
CenterPoint	10,301	3,703	36%	2,747	488	18%	2,569	10%
Crossroads	6,357	1,660	26%	1,703	205	12%	1,524	6%
Eastpointe	7,471	3,387	45%	1,997	427	21%	1,800	4%
OPC	4,636	1,632	35%	1,237	333	27%	1,151	8%
Piedmont*								
SEC	6,724	3,739	56%	1,794	531	30%	1,669	7%
WHighlands	10,333	5,272	51%	2,758	631	23%	2,559	7%
MIXED SUBTOTAL	51,891	21,397	41%	13,857	2,819	20%	12,759	7%
Albemarle	2,955	1,206	41%	789	135	17%	719	3%
E-N	3,665	1,386	38%	978	110	11%	918	6%
Five County	5,675	2,646	47%	1,515	257	17%	1,420	6%
Foothills	5,798	2,259	39%	1,285	168	13%	1,416	5%
Johnston	3,969	1,304	33%	1,069	123	12%	889	5%
Neuse	2,631	1,232	47%	705	190	27%	627	8%
New River	3,203	1,264	39%	858	125	15%	760	11%
O-C	4,889	1,677	34%	1,314	232	18%	1,141	4%
R-C	1,775	1,217	69%	473	185	39%	454	4%
Sandhills	13,119	5,356	41%	3,505	548	16%	3,167	9%
SER	6,816	3,764	55%	1,823	593	33%	1,652	8%
SMountain	3,640	2,259	62%	973	212	22%	880	7%
Tideland	2,121	1,453	68%	830	137	17%	518	6%
W-G	2,473	1,156	47%	662	163	25%	598	4%
RURAL SUBTOTAL	62,729	28,179	45%	16,780	3,178	19%	15,161	7%
STATEWIDE	196,447	79,139	40%	52,526	9,886	19%	47,673	7%

SOURCE: Medicaid and State Service Claims Data. April 1, 2006 to March 31, 2007.

* Data on service claims for Piedmont are not available for this report.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

INDICATOR 2: Timely Initiation and Engagement of Individuals in Service (Mental Health)									
LME	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
	Number	Percent	Number	Percent	Number	Percent		Number	Percent
Catawba	272	30%	293	33%	327	37%	892	150	17%
Cumberland	523	23%	531	24%	1,194	53%	2,248	336	15%
Durham	668	55%	283	23%	271	22%	1,222	467	38%
Guilford	712	29%	445	18%	1,320	53%	2,477	426	17%
Mecklenburg	1,117	46%	614	25%	705	29%	2,436	816	33%
Pathways	910	35%	677	26%	1,009	39%	2,596	574	22%
Pitt	385	52%	189	26%	167	23%	741	324	44%
Wake	900	39%	657	29%	729	32%	2,286	659	29%
URBAN SUBTOTAL	5,487	37%	3,689	25%	5,722	38%	14,898	3,752	25%
A-C-R	388	27%	351	24%	704	49%	1,443	231	16%
CenterPoint	952	42%	475	21%	822	37%	2,249	692	31%
Crossroads	416	29%	416	29%	581	41%	1,413	220	16%
Eastpointe	598	33%	495	28%	696	39%	1,789	328	18%
OPC	254	44%	144	25%	184	32%	582	172	30%
Piedmont*									
SEC	732	39%	481	25%	688	36%	1,901	479	25%
WHighlands	1,115	43%	675	26%	801	31%	2,591	772	30%
MIXED SUBTOTAL	4,455	37%	3,037	25%	4,476	37%	11,968	2,894	24%
Albemarle	218	32%	190	28%	268	40%	676	110	16%
E-N	261	31%	296	35%	288	34%	845	167	20%
Five County	487	29%	475	28%	716	43%	1,678	358	21%
Foothills	527	35%	505	33%	488	32%	1,520	275	18%
Johnston	261	22%	281	24%	635	54%	1,177	123	10%
Neuse	222	39%	153	27%	200	35%	575	141	25%
New River	314	33%	279	29%	359	38%	952	138	14%
O-C	314	37%	264	31%	271	32%	849	200	24%
R-C	228	34%	201	30%	246	36%	675	175	26%
Sandhills	1,027	32%	826	25%	1,402	43%	3,255	651	20%
SER	758	49%	391	25%	410	26%	1,559	536	34%
SMountain	499	46%	225	21%	354	33%	1,078	316	29%
Tideland	291	42%	115	17%	280	41%	686	246	36%
W-G	185	28%	178	27%	301	45%	664	106	16%
RURAL SUBTOTAL	5,592	35%	4,379	27%	6,218	38%	16,189	3,542	22%
STATEWIDE	15,534	36%	11,105	26%	16,416	38%	43,055	10,188	24%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2006 (first service received)

* Data on service claims for Piedmont are not available for this report.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: Percentages should **NOT** total 100% across the LME row.

INDICATOR 2: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)									
LME	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
	Number	Percent	Number	Percent	Number	Percent		Number	Percent
Catawba	2	40%	0	0%	3	60%	5	2	40%
Cumberland	7	23%	4	13%	19	63%	30	6	20%
Durham	12	50%	7	29%	5	21%	24	9	38%
Guilford	26	45%	13	22%	19	33%	58	19	33%
Mecklenburg	92	76%	22	18%	7	6%	121	83	69%
Pathways	41	72%	10	18%	6	11%	57	30	53%
Pitt	7	64%	3	27%	1	9%	11	4	36%
Wake	42	58%	18	25%	12	17%	72	34	47%
URBAN SUBTOTAL	229	61%	77	20%	72	19%	378	187	49%
A-C-R	9	50%	2	11%	7	39%	18	9	50%
CenterPoint	28	67%	6	14%	8	19%	42	21	50%
Crossroads	19	86%	1	5%	2	9%	22	13	59%
Eastpointe	20	51%	7	18%	12	31%	39	16	41%
OPC	11	48%	5	22%	7	30%	23	9	39%
Piedmont*									
SEC	23	62%	12	32%	2	5%	37	21	57%
WHighlands	27	68%	6	15%	7	18%	40	20	50%
MIXED SUBTOTAL	137	62%	39	18%	45	20%	221	109	49%
Albemarle	5	50%	5	50%	0	0%	10	3	30%
E-N	10	45%	5	23%	7	32%	22	8	36%
Five County	10	59%	2	12%	5	29%	17	7	41%
Foothills	7	70%	1	10%	2	20%	10	7	70%
Johnston	3	38%	2	25%	3	38%	8	2	25%
Neuse	5	63%	1	13%	2	25%	8	3	38%
New River	2	33%	3	50%	1	17%	6	2	33%
O-C	10	43%	9	39%	4	17%	23	9	39%
R-C	3	60%	1	20%	1	20%	5	2	40%
Sandhills	30	64%	4	9%	13	28%	47	26	55%
SER	9	39%	8	35%	6	26%	23	6	26%
SMountain	14	78%	2	11%	2	11%	18	9	50%
Tideland	4	100%	0	0%	0	0%	4	4	100%
W-G	9	60%	2	13%	4	27%	15	6	40%
RURAL SUBTOTAL	121	56%	45	21%	50	23%	216	94	44%
STATEWIDE	487	60%	161	20%	167	20%	815	390	48%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2006 (first service received)

* Data on service claims for Piedmont are not available for this report.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: Percentages should **NOT** total 100% across the LME row.

INDICATOR 2: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)									
LME	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
	Number	Percent	Number	Percent	Number	Percent		Number	Percent
Catawba	92	73%	12	10%	22	17%	126	76	60%
Cumberland	70	43%	29	18%	65	40%	164	46	28%
Durham	102	80%	7	6%	18	14%	127	79	62%
Guilford	141	76%	12	6%	32	17%	185	116	63%
Mecklenburg	389	70%	34	6%	130	24%	553	275	50%
Pathways	129	63%	21	10%	56	27%	206	91	44%
Pitt	56	61%	15	16%	21	23%	92	39	42%
Wake	145	58%	39	15%	68	27%	252	110	44%
URBAN SUBTOTAL	1,124	66%	169	10%	412	24%	1,705	832	49%
A-C-R	45	49%	11	12%	36	39%	92	24	26%
CenterPoint	190	66%	24	8%	72	25%	286	146	51%
Crossroads	44	53%	9	11%	30	36%	83	34	41%
Eastpointe	34	45%	15	20%	27	36%	76	26	34%
OPC	77	65%	12	10%	30	25%	119	48	40%
Piedmont*							0		
SEC	168	62%	24	9%	81	30%	273	107	39%
WHighlands	195	82%	18	8%	24	10%	237	147	62%
MIXED SUBTOTAL	753	65%	113	10%	300	26%	1,166	532	46%
Albemarle	35	44%	18	23%	27	34%	80	29	36%
E-N	27	55%	3	6%	19	39%	49	19	39%
Five County	42	57%	5	7%	27	36%	74	29	39%
Foothills	101	78%	7	5%	22	17%	130	86	66%
Johnston	18	55%	6	18%	9	27%	33	13	39%
Neuse	23	56%	9	22%	9	22%	41	12	29%
New River	102	63%	12	7%	47	29%	161	77	48%
O-C	79	58%	29	21%	29	21%	137	51	37%
R-C	13	54%	2	8%	9	38%	24	11	46%
Sandhills	181	60%	35	12%	84	28%	300	119	40%
SER	97	63%	17	11%	41	26%	155	65	42%
SMountain	53	52%	15	15%	33	33%	101	41	41%
Tideland	20	65%	4	13%	7	23%	31	15	48%
W-G	18	45%	7	18%	15	38%	40	11	28%
RURAL SUBTOTAL	809	60%	169	12%	378	28%	1,356	578	43%
STATEWIDE	2,686	64%	451	11%	1,090	26%	4,227	1,942	46%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2006 (first service received)

* Data on service claims for Piedmont are not available for this report.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: Percentages should **NOT** total 100% across the LME row.

INDICATOR 3: Effective Use of State Psychiatric Hospitals							
LME	1 - 7 Days of Care		8 - 30 Days of Care		30+ Days of Care		Total Discharges
	Number	Percent	Number	Percent	Number	Percent	
Catawba	36	41%	35	40%	17	19%	88
Cumberland	99	49%	64	32%	38	19%	201
Durham	181	50%	124	34%	58	16%	363
Guilford	186	50%	121	33%	62	17%	369
Mecklenburg	82	35%	103	44%	50	21%	235
Pathways	120	49%	86	35%	37	15%	243
Pitt	63	49%	44	34%	22	17%	129
Wake	831	68%	285	23%	107	9%	1,223
URBAN SUBTOTAL	1,598	56%	862	30%	391	14%	2,851
A-C-R	222	62%	96	27%	39	11%	357
CenterPoint	245	50%	180	37%	62	13%	487
Crossroads	88	49%	62	35%	28	16%	178
Eastpointe	218	53%	146	36%	44	11%	408
OPC	106	50%	70	33%	35	17%	211
Piedmont	188	48%	144	37%	59	15%	391
SEC	69	47%	52	36%	25	17%	146
WHighlands	113	52%	81	37%	25	11%	219
MIXED SUBTOTAL	1,249	52%	831	35%	317	13%	2,397
Albemarle	68	56%	45	37%	8	7%	121
E-N	184	60%	101	33%	23	7%	308
Five County	177	54%	104	32%	44	14%	325
Foothills	121	49%	81	33%	45	18%	247
Johnston	132	69%	45	23%	15	8%	192
Neuse	68	60%	30	27%	15	13%	113
New River	40	43%	33	36%	19	21%	92
O-C	100	61%	49	30%	15	9%	164
R-C	22	34%	29	45%	13	20%	64
Sandhills	335	65%	122	24%	57	11%	514
SER	163	53%	109	36%	33	11%	305
SMountain	89	49%	63	35%	28	16%	180
Tideland	34	47%	32	44%	7	10%	73
W-G	269	50%	190	36%	74	14%	533
RURAL SUBTOTAL	1,802	56%	1,033	32%	396	12%	3,231
STATEWIDE	4,649	55%	2,726	32%	1,104	13%	8,479

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data on Discharges during January 1, 2007 to June 30, 2007.

INDICATOR 4: Timely Follow-Up Care for Individuals After Inpatient Care (ADATCs)									
LME	Seen in 1 to 7 days		Seen in 8 to 30 days		Seen in 30+ days		Not Seen		Total Number of Discharges
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
Catawba	7	29%	5	21%	0	0%	12	50%	24
Cumberland	3	75%	0	0%	0	0%	1	25%	4
Durham	7	18%	2	5%	6	16%	23	61%	38
Guilford	5	12%	3	7%	7	17%	27	64%	42
Mecklenburg	5	8%	6	10%	7	12%	41	69%	59
Pathways	10	37%	1	4%	2	7%	14	52%	27
Pitt	4	57%	0	0%	1	14%	2	29%	7
Wake	8	33%	3	13%	3	13%	10	42%	24
URBAN SUBTOTAL	49	22%	20	9%	26	12%	130	58%	225
A-C-R	13	22%	9	15%	7	12%	30	51%	59
CenterPoint	8	15%	8	15%	9	17%	29	54%	54
Crossroads	3	19%	2	13%	3	19%	8	50%	16
Eastpointe	9	20%	5	11%	2	4%	29	64%	45
OPC	7	20%	3	9%	5	14%	20	57%	35
Piedmont*									
SEC	13	37%	0	0%	7	20%	15	43%	35
WHighlands	28	28%	12	12%	12	12%	49	49%	101
MIXED SUBTOTAL	81	23%	39	11%	45	13%	180	52%	345
Albemarle	8	22%	5	14%	3	8%	20	56%	36
E-N	2	25%	2	25%	0	0%	4	50%	8
Five County	6	17%	3	9%	4	11%	22	63%	35
Foothills	6	19%	2	6%	6	19%	17	55%	31
Johnston	2	29%	3	43%	1	14%	1	14%	7
Neuse	5	17%	3	10%	5	17%	16	55%	29
New River	12	30%	3	8%	1	3%	24	60%	40
O-C	0		0		0		0		0
R-C	2	50%	0	0%	0	0%	2	50%	4
Sandhills	15	29%	6	12%	6	12%	24	47%	51
SER	5	36%	2	14%	0	0%	7	50%	14
SMountain	5	22%	2	9%	0	0%	16	70%	23
Tideland	3	33%	2	22%	0	0%	4	44%	9
W-G	1	25%	0	0%	0	0%	3	75%	4
RURAL SUBTOTAL	72	25%	33	11%	26	9%	160	55%	291
STATEWIDE	202	23%	92	11%	97	11%	470	55%	861

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Discharge Data (for HEARTS discharges October 1 - December 31, 2006); Medicaid and State Service Claims Data (for claims submitted October 1, 2006 - June 30, 2007).

* Data on service claims for Piedmont are not available for this report.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: The rows may add up to > 100% due to rounding.

INDICATOR 4: Timely Follow-Up Care for Individuals After Inpatient Care (State Psychiatric Hospitals)									
LME	Seen in 1 to 7 days		Seen in 8 to 30 days		Seen in 30+ days		Not Seen		Total Number of Discharges
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
Catawba	11	25%	7	16%	7	16%	19	43%	44
Cumberland	33	45%	9	12%	8	11%	23	32%	73
Durham	71	39%	19	10%	19	10%	73	40%	182
Gulford	58	33%	26	15%	22	13%	68	39%	174
Mecklenburg	24	20%	12	10%	11	9%	74	61%	121
Pathways	66	52%	20	16%	7	6%	33	26%	126
Pitt	17	40%	9	21%	4	10%	12	29%	42
Wake	138	23%	88	15%	84	14%	281	48%	591
URBAN SUBTOTAL	418	31%	190	14%	162	12%	583	43%	1353
A-C-R	43	25%	19	11%	25	15%	83	49%	170
CenterPoint	87	38%	46	20%	20	9%	76	33%	229
Crossroads	25	32%	10	13%	11	14%	31	40%	77
Eastpointe	47	24%	27	14%	27	14%	99	50%	200
OPC	20	20%	12	12%	13	13%	54	55%	99
Piedmont*									
SEC	49	36%	14	10%	20	15%	52	39%	135
WHighlands	94	36%	45	17%	30	11%	93	35%	262
MIXED SUBTOTAL	365	31%	173	15%	146	12%	488	42%	1172
Albemarle	11	24%	4	9%	7	15%	24	52%	46
E-N	35	24%	14	10%	12	8%	82	57%	143
Five County	44	30%	13	9%	18	12%	70	48%	145
Foothills	35	29%	19	16%	18	15%	48	40%	120
Johnston	33	37%	21	24%	8	9%	27	30%	89
Neuse	40	28%	20	14%	17	12%	67	47%	144
New River	22	52%	4	10%	3	7%	13	31%	42
O-C	0		0		0		0		0
R-C	9	28%	4	13%	6	19%	13	41%	32
Sandhills	80	32%	42	17%	25	10%	104	41%	251
SER	42	58%	10	14%	5	7%	16	22%	73
SMountain	18	28%	11	17%	2	3%	34	52%	65
Tideland	11	29%	3	8%	5	13%	19	50%	38
W-G	30	26%	15	13%	14	12%	58	50%	117
RURAL SUBTOTAL	410	31%	180	14%	140	11%	575	44%	1305
STATEWIDE	1193	31%	543	14%	448	12%	1646	43%	3830

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Discharge Data (for HEARTS discharges October 1 - December 31, 2006); Medicaid and State Service Claims Data (for claims submitted October 1, 2006 - June 30, 2007).

* Data on service claims for Piedmont are not available for this report.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: The rows may add up to > 100% due to rounding.

INDICATOR 4: Timely Follow-Up Care for Individuals After Inpatient Care (Wright/Whitaker) (Not presented in report)									
LME	Seen in 1 to 7 days		Seen in 8 to 30 days		Seen in 30+ days		Not Seen		Total Number of Discharges
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
Catawba	1	100%	0	0%	0	0%	0	0%	1
Cumberland	0	0%	0	0%	0	0%	0	0%	0
Durham	1	50%	0	0%	0	0%	1	50%	2
Guilford	0	0%	1	100%	0	0%	0	0%	1
Mecklenburg	0	0%	0	0%	0	0%	0	0%	0
Pathways	0	0%	0	0%	0	0%	0	0%	0
Pitt	1	100%	0	0%	0	0%	0	0%	1
Wake	0	0%	0	0%	0	0%	0	0%	0
URBAN SUBTOTAL	3	60%	1	20%	0	0%	1	20%	5
A-C-R	0	0%	0	0%	0	0%	0	0%	0
CenterPoint	0	0%	0	0%	0	0%	1	100%	1
Crossroads	0	0%	0	0%	0	0%	0	0%	0
Eastpointe	0	0%	0	0%	0	0%	0	0%	0
OPC	0	0%	0	0%	0	0%	0	0%	0
Piedmont*									
SEC	0	0%	0	0%	0	0%	1	100%	1
WHighlands	0	0%	0	0%	0	0%	0	0%	0
MIXED SUBTOTAL	0	0%	0	0%	0	0%	2	100%	2
Albemarle	0	0%	0	0%	0	0%	0	0%	0
E-N	0	0%	0	0%	0	0%	0	0%	0
Five County	1	100%	0	0%	0	0%	0	0%	1
Foothills	0	0%	0	0%	0	0%	0	0%	0
Johnston	0	0%	0	0%	0	0%	0	0%	0
Neuse	0	0%	0	0%	0	0%	0	0%	0
New River	0	0%	0	0%	0	0%	0	0%	0
O-C	0	0%	0	0%	0	0%	0	0%	0
R-C	0	0%	0	0%	0	0%	0	0%	0
Sandhills	1	50%	0	0%	0	0%	1	50%	2
SER	0	0%	0	0%	0	0%	0	0%	0
SMountain	0	0%	0	0%	0	0%	0	0%	0
Tideland	0	0%	1	100%	0	0%	0	0%	1
W-G	0	0%	0	0%	0	0%	0	0%	0
RURAL SUBTOTAL	2	50%	1	25%	0	0%	1	25%	4
STATEWIDE	5	45%	2	18%	0	0%	4	36%	11

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Discharge Data (for HEARTS discharges October 1 - December 31, 2006); Medicaid and State Service Claims Data (for claims submitted October 1, 2006 - June 30, 2007).

* Data on service claims for Piedmont are not available for this report.

NOTE: Data does not include services in community-based hospitals or primary care physicians' offices.

NOTE: The rows may add up to > 100% due to rounding.

INDICATOR 5: Consumer Choice of Service Providers				
LME	Number of Initial Interviews	Provider Choice		
		Yes, I received a list.	No, I came here on my own.	No, I did not receive a list.
		Percent	Percent	Percent
Catawba	254	63%	32%	5%
Cumberland	790	78%	20%	3%
Durham	821	66%	28%	7%
Guilford	544	69%	23%	8%
Mecklenburg	1,242	66%	26%	8%
Pathways	658	71%	23%	6%
Pitt*				
Wake	742	71%	24%	6%
URBAN SUBTOTAL	5,051	69%	25%	6%
A-C-R	359	71%	19%	10%
CenterPoint	983	67%	27%	6%
Crossroads	409	66%	25%	9%
Eastpointe	772	81%	14%	5%
OPC	191	72%	23%	5%
Piedmont	516	74%	18%	8%
SEC	861	74%	19%	7%
WHighlands	1,156	69%	22%	9%
MIXED SUBTOTAL	5,247	71%	21%	8%
Albemarle	655	88%	10%	2%
E-N	262	89%	9%	2%
Five County	536	84%	9%	7%
Foothills	414	72%	20%	8%
Johnston	402	73%	21%	6%
Neuse	719	67%	31%	2%
New River	207	68%	31%	1%
O-C	366	75%	13%	13%
R-C	268	50%	49%	1%
Sandhills	802	68%	28%	4%
SER	1,488	71%	27%	2%
SMountain	202	73%	18%	8%
Tideland	412	76%	22%	2%
W-G	229	83%	9%	8%
RURAL SUBTOTAL	6,964	74%	22%	4%
STATEWIDE	17,262	72%	22%	6%

SOURCE: NC Treatment Outcomes & Program Performance System (NC-TOPPS) Data. Initial Interviews for April 1 - June 30, 2007

* Data for Pitt is reported with Neuse.

INDICATOR 6: Use of Evidence-Based Service Models and Best Practices		
LME	Number of Services With One or More Endorsed Providers	Number of Services With One or More Billing Providers
Catawba	4	4
Cumberland	5	4
Durham	6	6
Guilford	6	5
Mecklenburg	6	6
Pathways	6	5
Pitt	6	6
Wake	6	6
URBAN SUBTOTAL	6	5
A-C-R	5	4
CenterPoint	6	5
Crossroads	5	4
Eastpointe	4	3
OPC	6	5
Piedmont*		
SEC	6	5
WHighlands	5	5
MIXED SUBTOTAL	5	4
Albemarle	4	1
E-N	3	2
Five County	6	4
Foothills	5	3
Johnston	4	4
Neuse	2	2
New River	4	4
O-C	6	3
R-C	5	2
Sandhills	6	5
SER	6	5
SMountain	6	4
Tideland	4	1
W-G	4	2
RURAL SUBTOTAL	5	3
STATEWIDE	5	4

SOURCE: Medicaid Provider Endorsement Data and Medicaid Claims Data. April 1, 2006 - June 30, 2007

* Data on service claims for Piedmont are not available for this report.

INDICATOR 7: Involvement of Consumers and Family Members in the Local System						
LME	Number of CFAC Positions	April 2007 Attendance	May 2007 Attendance	June 2007 Attendance	Average Attendance for 4th Quarter SFY '06-'07	Percent Attending During 4th Quarter SFY '06-'07
Catawba	15	6	8	5	6	42%
Cumberland	18	6	7	5	6	31%
Durham	16	9	10	8	9	56%
Guilford	9	5	5	5	5	56%
Mecklenburg*	at least 9	8	11	9	9	NA
Pathways	18	15	13	14	14	76%
Pitt	18	4	8	9	8	44%
Wake*	Unlimited	6	7	6	6	NA
URBAN SUBTOTAL	16	7	9	8	8	51%
A-C-R	24	17	15	16	16	67%
CenterPoint	18	8	8	7	8	44%
Crossroads	12	10	9	10	10	83%
Eastpointe	12	6	4	6	5	42%
OPC	30	15	16	15	15	50%
Piedmont	21	6	9	12	9	43%
SEC	15	7	10	7	8	53%
WHighlands	14	8	7	9	8	57%
MIXED SUBTOTAL	18	10	10	8	10	54%
Albemarle	18	17	15	16	16	89%
E-N	12	10	11	10	10	83%
Five County	15	8	8	9	8	56%
Foothills	14	13	13	13	13	93%
Johnston	21	9	10	8	9	43%
Neuse	21	9	8	10	9	43%
New River	14	13	10	14	12	82%
O-C	12	9	10	12	10	80%
R-C	12	2	NM	4	3	25%
Sandhills	24	13	13	10	12	50%
SER	21	11	11	13	11	52%
Smountain	15	7	6	5	6	40%
Tideland	18	10	10	14	11	61%
W-G*						
RURAL SUBTOTAL	17	10	8	11	10	60%
STATEWIDE	17	9	9	9	9	55%

SOURCE: Local CFAC meeting minutes. April-June 2007

NM=No Meeting

*Mecklenburg and Wake were not included in totals because the number of CFAC positions were not clearly identified. Wilson-Greene is reported with Edgecombe-Nash.

INDICATOR 8: Effective Management of Service Funds SFY 2006-2007 (All Age-Disability Groups)**						
LME	Budgeted Amount	Q1 Earnings	Q2 Earnings	Q3 Earnings	Q4 Earnings	Percentage of Yearly Earnings (SFY '06-'07 Q1-Q4)
Catawba	\$ 4,314,625	\$ 1,070,151	\$ 512,125	\$ 1,149,824	\$ 1,208,145	91%
Cumberland	\$ 7,783,139	\$ 2,105,866	\$ 998,053	\$ 890,968	\$ 925,364	63%
Durham	\$ 8,411,485	\$ 1,377,338	\$ 2,641,478	\$ 2,116,233	\$ 1,756,372	94%
Guilford	\$ 8,663,350	\$ 3,015,127	\$ 2,975,613	\$ 2,474,959	\$ 73,492	99%
Mecklenburg	\$ 8,091,895	\$ 1,007,671	\$ 1,766,620	\$ 3,928,917	\$ 526,805	89%
Pathways	\$ 15,868,660	\$ 3,652,573	\$ 2,924,196	\$ 4,080,854	\$ 3,343,283	88%
Pitt	\$ 5,875,920	\$ 1,485,483	\$ 1,208,343	\$ 839,597	\$ 941,257	76%
Wake	\$ 19,719,199	\$ 5,700,050	\$ 3,181,298	\$ 4,321,245	\$ 4,496,344	90%
URBAN SUBTOTAL	\$ 78,728,273	\$ 19,414,259	\$ 16,207,727	\$ 19,802,597	\$ 13,271,063	87%
A-C-R	\$ 11,534,031	\$ 3,848,542	\$ 3,028,534	\$ 1,555,332	\$ 2,174,808	92%
CenterPoint	\$ 12,452,192	\$ 3,833,584	\$ 2,892,552	\$ 2,380,597	\$ 1,696,250	87%
Crossroads	\$ 6,052,263	\$ 1,646,894	\$ 1,777,921	\$ 1,750,832	\$ 867,734	100%
Eastpointe	\$ 10,909,727	\$ 2,007,806	\$ 1,865,302	\$ 1,834,442	\$ 2,668,624	77%
OPC	\$ 9,450,248	\$ 1,848,628	\$ 2,381,841	\$ 2,064,747	\$ 1,577,407	83%
Piedmont*						
SEC	\$ 9,076,145	\$ 527,437	\$ 1,276,875	\$ 2,208,404	\$ 3,068,737	78%
WHighlands	\$ 20,687,678	\$ 8,630,220	\$ 2,612,518	\$ 3,914,301	\$ 3,389,366	90%
MIXED SUBTOTAL	\$ 80,162,284	\$ 22,343,112	\$ 15,835,541	\$ 15,708,655	\$ 15,442,926	86%
Albemarle	\$ 5,205,256	\$ 1,120,900	\$ 349,289	\$ 858,578	\$ 690,090	58%
E-N	\$ 4,699,090	\$ 543,356	\$ 712,462	\$ 618,594	\$ 462,836	50%
Five County	\$ 10,150,874	\$ 2,223,589	\$ 2,692,277	\$ 1,777,856	\$ 2,030,684	86%
Foothills	\$ 8,726,426	\$ 2,229,992	\$ 2,216,247	\$ 1,818,753	\$ 2,095,013	96%
Johnston	\$ 3,589,843	\$ 734,994	\$ 965,996	\$ 909,482	\$ 705,720	92%
Neuse	\$ 2,421,431	\$ 333,655	\$ 389,803	\$ 402,866	\$ 414,801	64%
New River	\$ 4,569,915	\$ 2,033,872	\$ 1,788,161	\$ 592,608	\$ 152,614	100%
O-C	\$ 5,238,902	\$ 483,674	\$ 541,689	\$ 1,306,845	\$ 1,034,569	64%
R-C	\$ 3,273,819	\$ 828,487	\$ 691,234	\$ 536,739	\$ 510,455	78%
Sandhills	\$ 17,831,129	\$ 4,274,783	\$ 3,841,401	\$ 4,112,578	\$ 3,746,459	90%
SER	\$ 11,485,244	\$ 2,377,303	\$ 2,010,762	\$ 2,456,067	\$ 2,365,130	80%
SMountain*						
Tideland	\$ 4,217,387	\$ 926,365	\$ 900,904	\$ 696,095	\$ 405,709	69%
W-G	\$ 4,279,526	\$ 877,398	\$ 764,492	\$ 883,501	\$ 879,902	80%
RURAL SUBTOTAL	\$ 50,895,922	\$ 11,801,882	\$ 10,538,642	\$ 10,584,433	\$ 9,094,838	83%
STATEWIDE	\$ 244,579,399	\$ 60,745,739	\$ 49,907,984	\$ 52,481,813	\$ 44,207,970	85%

SOURCE: Service Claims Data for State and non-Medicaid Federal Funds. July 1, 2006 - June 30, 2007

* Service claims data for Piedmont and Smoky Mountain are not available for this report.

**The numbers exclude funds allocated or processed outside of IPRS. Budgets have been updated to reflect change in allocations since the last report.

INDICATOR 9: Effective Management of Information						
LME	Consumer Admissions			Consumer Outcomes		
	Total CDW Records Received	# of CDW Records With Missing Identifying and Demographic Records	Percent of CDW Records Completed Within 30 Days	Expected Number of NC-TOPPS Update Instruments	Number of NC-TOPPS Update Assessments Received	Percent of Expected NC-TOPPS Update Assessments Received
Catawba	883	26	97%	271	247	91%
Cumberland	1,294	4	100%	755	564	75%
Durham	993	1	100%	468	337	72%
Guilford	1,370	7	99%	408	316	77%
Mecklenburg	790	82	90%	755	700	93%
Pathways	1,600	43	97%	608	475	78%
Pitt*				124	65	52%
Wake	2,516	216	91%	605	322	53%
URBAN SUBTOTAL	9,446	379	96%	3,994	3,026	76%
A-C-R	1,165	31	97%	328	227	69%
CenterPoint	1,842	4	100%	750	601	80%
Crossroads	1,094	27	98%	250	162	65%
Eastpointe	691	100	86%	277	211	76%
OPC	760	267	65%	219	207	95%
Piedmont*				587	251	43%
SEC	1,350	90	93%	573	565	99%
WHighlands	2,066	4	100%	569	326	57%
MIXED SUBTOTAL	8,968	523	94%	3,553	2,550	72%
Albemarle	849	38	96%	123	108	88%
E-N	209	21	90%	110	102	93%
Five County	795	75	91%	350	253	72%
Foothills	859	27	97%	233	208	89%
Johnston	838	1	100%	305	275	90%
Neuse	913	12	99%	462	403	87%
New River	62	14	77%	146	123	84%
O-C	1,081	99	91%	282	85	30%
R-C	262	3	99%	170	80	47%
Sandhills	2,291	76	97%	694	552	80%
SER	1,165	6	99%	848	644	76%
SMountain	153	10	93%	288	198	69%
Tideland	172	10	94%	141	101	72%
W-G	343	72	79%	107	75	70%
RURAL SUBTOTAL	9,992	464	95%	4,259	3,207	75%
STATEWIDE	28,406	1,366	95%	11,806	8,783	74%

SOURCE for Consumer Admissions: Consumer Data Warehouse Data. January - June 2007; State Service Claims Data (for claims submitted January - June 2007 for services provided January - March 2007).

SOURCE for Consumer Outcomes: NC Treatment Outcomes & Program Performance System (NC-TOPPS) Data (for Initial Interviews October - December 2006).

Updates received October 1, 2006 - March 31, 2007

* For the CDW records, Pitt is reported with Neuse.

* Piedmont data on Consumer Admissions are not available for this report.

Appendix D
So...How Did We Do?

Progress Indicator	State Average	Range Among LMEs	Urban LMEs Average	Mix LMEs Average	Rural LMEs Average	Your LME
SERVICE DELIVERY						
1. Services to Persons in Need						
❖Adult Mental Health	38%	19% - 66%	33%	40%	42%	
❖Child/Adolescent Mental Health	40%	26% - 71%	36%	41%	45%	
❖Adult Developmental Disabilities	36%	21% - 65%	34%	38%	38%	
❖Child/Adolescent Developmental Disability	19%	11% - 39%	18%	20%	19%	
❖Adult Substance Abuse	8%	5% - 12%	8%	9%	8%	
❖Adolescent Substance Abuse	7%	3% - 13%	6%	7%	7%	
2. Timely Initiation & Engagement in Service						
❖Mental Health: 2 Visits within 14 Days	36%	22% - 55%	37%	37%	35%	
❖Mental Health: 2 Additional Visits within Next 30 Days	24%	11% - 44%	25%	24%	22%	
❖Developmental Disabilities: 2 Visits within 14 Days	60%	23% - 100%	61%	62%	56%	
❖Developmental Disabilities: 2 Additional Visits within Next 30 Days	48%	20% - 100%	49%	49%	44%	
❖Substance Abuse: 2 Visits within 14 Days	64%	43% - 82%	66%	65%	60%	
❖Substance Abuse: 2 Additional Visits within Next 30 Days	46%	26% - 66%	49%	46%	43%	
3. Effective Use of State Psychiatric Hospitals						
❖1-7 Days of Care	55%	34% - 69%	56%	52%	56%	
❖8-30 Days of Care	32%	23% - 45%	30%	35%	32%	
4. Timely Follow-up After Inpatient Care						
❖ADATCs: Seen in 1-7 Days	23%	8% - 75%	22%	23%	25%	
❖ADATCs: Seen in 8-30 Days	11%	0% - 43%	9%	11%	11%	
❖State Psychiatric Hospitals: Seen in 1-7 Days	31%	20% - 58%	31%	31%	31%	
❖State Psychiatric Hospitals: Seen in 8-30 Days	14%	8% - 24%	14%	15%	14%	
SERVICE QUALITY						
5. Consumer Choice of Service Providers						
❖LME provided list of choices	72%	50% - 89%	69%	71%	74%	
❖Consumer contacted provider directly	22%	9% - 49%	25%	21%	22%	
6. Use of Evidence-Based/Best Practices						
❖Number of Services With Endorsed Providers	5	2 - 6	6	5	5	
❖Number of Services With One or More Billing Providers	4	1 - 6	5	4	3	
SYSTEM MANAGEMENT						
7. Consumer/Family Involvement in System (CFAC Attendance)	55%	25% - 93%	51%	54%	60%	
8. Effective Management of Service Funds (SFY '06-'07 Q1-Q4)						
❖All Disability Groups	85%	50% - 100%	87%	86%	83%	
9. Effective Management of Information						
❖Consumer Admissions	95%	65% - 100%	96%	94%	95%	
❖Consumer Outcomes	74%	30% - 99%	76%	72%	75%	

Appendix E: Formulas for Calculation of Measures in the Community Systems Progress Indicators Reports SFY 2006-2007			
Indicator	Numerator	Denominator	Notes
Services to Persons in Need (Treated Prevalence)	Number of unduplicated persons with at least one paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the age-disability group during the defined period	Number of persons in the LME catchment area's relevant age group estimated to need service for the disability (based on national studies)	An individual person can be counted in more than one age-disability group Defined period includes four quarters of service dates, lagged by one quarter prior to the report to allow time for claims to be submitted and paid.
Timely Initiation of Services	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group (excludes dually diagnosed consumers) during the defined period who receive a second paid IPRS and/or Medicaid service claim that indicates a diagnosis for the disability group within 14 days of the first service date	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group (excludes dually diagnosed consumers) during the defined period	The first date of service is defined as a service after 60 days with no service. Defined period includes first service dates during one quarter plus two subsequent quarters of additional service dates (most recent 3 quarters of service claims total). Lagging first service dates by two quarters prior to the report allows time for claims to be submitted and paid.
Engagement in Services	Number of persons meeting the criteria for Initiation who receive a fourth paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group (excludes dually diagnosed consumers) within 30 days of the second service date	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group (excludes dually diagnosed consumers) during the defined period	Defined period includes first service dates within one quarter plus two subsequent quarters of service dates (most recent 3 quarters of service claims total). Lagging first service dates by two quarters prior to the report allows time for claims to be submitted and paid.
Effective Use of State Psychiatric Hospitals (Short Term Use)	Number of persons discharged from a state psychiatric hospital during the defined period who were admitted no more than 7 or between 8-30 days prior to discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data	Defined period includes discharges during the most recent two quarters prior to the report.
Timely Follow-Up After Inpatient Care - State Alcohol & Drug Abuse Treatment Centers (ADATCs)	Number of persons discharged from a state ADATC during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 or 8-30 calendar days of the discharge	Number of persons discharged from a state ADATC during the defined period, according to HEARTS data	Defined period includes discharges during a quarter, lagged 2 quarters prior to the report, and first service dates during the 3 quarters prior to the report. Lag allows time for claims to be submitted and paid.
Timely Follow-Up After Inpatient Care - State Psychiatric Hospitals	Number of persons discharged from a state psychiatric hospital during the defined period who had a paid IPRS and/or Medicaid service* within 7 or 8-30 calendar days of the discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data	Defined period includes discharges during a quarter, lagged 2 quarters prior to the report, and first service dates during the 3 quarters prior to the report. Lag allows time for claims to be submitted and paid.
Consumer Choice of Service Providers	Number of MH or SA consumers administered an Initial NC-TOPPS Interview during the defined period who report having received a list of options or having contacted a provider on their own	Number of MH or SA consumers administered an Initial NC-TOPPS Interview who answered the question	Defined period includes Initial Interviews during the most recent quarter prior to the report.
Use of Evidence-Based Service Models and Best Practices	Number of the 6 selected services for which there is at least one endorsed provider in the LME's catchment area and the number of the 6 services for which at least one provider has been paid to provide an IPRS and/or Medicaid service during the defined period	Six selected services through which EBPs can be billed and which DMHDDSAS is encouraging LMEs to develop, including: MST, ACTT, SAIOP, SACOT, IIH, and CS/CST	Defined period includes active endorsements and paid claims for service dates during the 4 quarters prior to the report.
Involvement of Consumers and Family Members - CFAC Attendance	Average number of appointed CFAC members attending meetings during the defined quarter as reported in the CFAC minutes	Number of planned CFAC appointments according to the LME's local business plan	Defined period includes the most recent quarter prior to the report.
Effective Management of Service Funds - IPRS	Dollars paid to the LME through the IPRS system year-to-date as determined by the paying target population	Annual dollars allocated	Defined period includes all elapsed quarters of the fiscal year.
Effective Management of Information - Consumer Admissions	Number of persons with an identifying record and demographic record in the CDW during the defined period	Number of persons who received a paid service through IPRS during the defined period	Defined period includes paid claims for service dates during one quarter, lagged by one quarter prior to the report, and all active CDW records during the most recent 2 quarters prior to the report. Lag allows time for claims to be submitted and paid.
Effective Management of Information - Consumer Outcomes	Number of persons with an Initial Interview during the defined period who have a 3-month Update Interview after the date of the Initial Interview	Number of persons with an Initial Interview during the defined period	Defined period includes Initial Interviews received during one quarter, lagged 2 quarters prior to the report, and Update Interviews received during the most recent 3 quarters prior to the report.

*Service claims data include:

(1) All paid IPRS claims and claims denied due to lack of funds. (Other denied IPRS claims and procedure codes YP500 and YP692 are excluded.)

(2) All Medicaid claims billed by the following providers:

- All enhanced services
- CAP-MR/DD
- Directly-enrolled residential
- Professional practitioners (licensed psychologists, LCSWs, etc.)
- Psychiatrists
- Psychiatric residential treatment facilities (excluding state-operated)
- Criterion 5 extended-stay residential placements
- Community Intermediate Care Facilities for Mental Retardation
- General hospital inpatient psychiatric units
- Community psychiatric hospitals (excluding state-operated)